



Job Number: 202387 / 150331

Dear Mr Test

The results of your cleansing, submitted on [DD/MM/YYYY](#) are now available for collection. Simply run the Intact application or click [here](#), if you are using the browser version of Intact, and follow the retrieval instructions. The results are available for 5 days.

Please find below a complimentary audit of your data.

## Data counts

- The following is a summary of the submitted data.

Number of records  
(including 0 companies):     **1,000**

Number of Telephone  
Numbers:                         **0**

Number of FaxNumbers:       **0**

The data counts relate to the number of records on the file you submitted, and how many of them contained telephone and fax numbers on input.

**Would you like to map these records? Click [Here](#) to find out how**

## Addresses

- After Intact, **1,000 (100%)** are correct to PAF standard.

Number of addresses which  
were verified as correct:     **0 (0%)**

Number of addresses which  
were incorrect before  
cleansing:                     **1,000 (100%)**

Number of addresses which  
INTACT updated:             **1,000 (100%)**

Number of addresses which  
are not PAF standard:       **0 (0%)**

Experian Intact compares the data within your input file against the address information within the Postcode Address File, and details how many records are correct, and how many it can update

## Movers\*

- Intact can supply new addresses for **50 (5%)** of your customers.

Number of house movers  
with new address supplied:   **50 (5%)**

Experian Intact uses Absolute Contacts and NCOA to identify how many new addresses can be provided for individuals that have moved.

Experian Intact uses BT OSIS to append telephone numbers to your file where they are missing

## Telephone Numbers

- Intact has been able to match 200 of your records to the telephone number file.

Also, Intact has been able to match 610 of your records to the OSIS All service.

OSIS All is the full directory listing including the XD and DQR (Directory enquiry records) entries. We are not allowed to provide a breakdown on the number of different telephone numbers nor which tel type they are.

Intact will be able to amend 0 of your supplied telephone number records to full telephone numbers (OSIS Number Day changes).

ConsumerView validates that your customers/prospects are resident at an address ensuring that your marketing communications are received

## ConsumerView

- Intact has identified 680 (68%) of your records on ConsumerView. Breakdown:

Number where the individual appears on the ConsumerView file: 510 (51%)

Number where the family appears on the ConsumerView file: 170 (17%)

## Age

Intact has been able to provide an actual date of birth for 36 (36%) of your records:

Number of records that have a DOB provided at forename level: 360 (36%)

Number of records that have a DOB provided at initial level: 0 (0%)

Number of records that have a modelled age band allocated: 1,000 (100%)

Please be aware that initial level matching is a looser level of match than forename. Matching at initial level may result in a date of birth for another individual in the household (whom shares the same initial and surname) being appended.

## Suppressions

**Please note that the number of Goneaways will increase substantially if the "movers" identified above are not downloaded.**

Intact matches to our suppression services at three different levels.

**Forename** – This provides the tightest matching level, but relies on a full forename being supplied on client data and on the data sources available within Intact. This level should only be used for customer database updates where the other levels are not felt to provide a secure enough match. There is a very high possibility that accurate matches which would be spotted at Initial level would be missed.

**Initial** – This is the normal standard level of matching which is the recommended level for most situations. It includes all matches generated at forename to forename level plus any matches where an initial has to be used to identify an individual as this is all that has been supplied on the client file or all that is present on the data sources in Intact.

**Surname** – Includes all of the above plus any matches which are at the family or surname level, so no reference is made to either the forename or the initial.

Intact provides the appropriate indicator on the results file to show at which level the match has been generated. So taking the Initial level service will mean there are F (Forename) and I (Initial) indicators in the results file.

### **Gone Aways**

	Unique Hits	Cumulative Flags
Forename:	200 (20.00%)	200 (20.00%)
Initial:	0 (0.00%)	200 (20.00%)
Surname:	250 (25.00%)	450 (45.00%)

Experian Intact uses a number of different data sources to identify records where the individual has moved house

### **Deceased Persons**

Forename:	60 (6.00%)	60 (6.00%)
Initial:	0 (0.00%)	60 (6.00%)
Surname:	30 (3.00%)	90 (9.00%)

### **County Court Judgements**

(Only available with MailFile download option)

Forename:	20 (2.00%)	20 (2.00%)
Initial:	0 (0.00%)	20 (2.00%)
Surname:		

Records that have been identified as having a county court judgement can only be suppressed. Experian Intact cannot flag these records and supply them back on the output file.

## **Preference Services**

Number which appear on MPS: 220 (22%)

Number which appear on TPS: 0 (0%) (Expiry Date:20/10/2015) This figure relates to client supplied telephone numbers only, under the BT OSIS T&Cs we are unable to provide TPS match information on the BT OSIS supplied numbers but on average a typical match rate could be anything between 30-80%.

Number which appear on FPS: 0 (0%) (Expiry Date:20/10/2015)

## **Duplicate Detection**

- Out of 100 records you supplied, Intact detected 0 (0%) duplicates.

Number of distinct individuals: 1,000 (%)

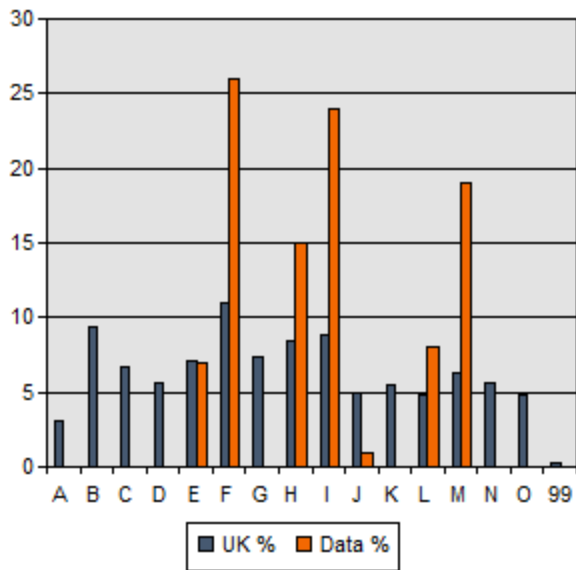
Number of distinct families: 610 (61%)

Number of distinct households: 540 (54%)

Organisations have a legal obligation to remove individuals who have registered with either the TPS and/or FPS service.

## **Profiling**

- Intact has profiled your data against a number of demographic measures. The graph below shows how the distribution of your data compares with the UK population as a whole when profiled against Experian's MOSAIC neighbourhood classification system at group level.



### Legend

- A - City Prosperity
- B - Prestige Positions
- C - Country Living
- D - Rural Reality
- E - Senior Security
- F - Suburban Stability
- G - Domestic Success
- H - Aspiring Homemakers
- I - Family Basics
- J - Transient Renters
- K - Municipal Tenants
- L - Vintage Value
- M - Modest Traditions
- N - Urban Cohesion
- O - Rental Hubs
- 99 = Unclassified

Click [here](#) for more details

Experian Intact is able to enhance your consumer data with additional demographic and lifestyle information such as Mosaic, age and income. You are able to select any additional enhancement data at the 'select services' stage of the Intact process. This information will be appended to your cleansed file ready for you to download to your database.

Intact will also append Individual, Financial, Family and Property demographics and Neighbourhood classifications. For a full list of the variables [click here](#) or for profiling [click here](#).

All of the above counts are based on a full cumulative cleanse, you may receive slightly lower counts if you do not download all services.

You may now log-on to your Intact Application to download your result file(s). If you do not have a pre-arranged account with us then you can pay using any major credit card (all transactions are subject to a £25.00 ex VAT minimum charge).

If you have any problems or queries please email us at [help@experianintact.co.uk](mailto:help@experianintact.co.uk) or contact your Intact sales representative on 0845 4544044.

TPS & FPS: The checking for this file is only valid until the date shown above, if you intend to use this data for marketing purposes after this time, it will need to be rechecked. If you are unsure of the law then you should seek legal advice or contact the DMA.

\* - certain business types are not able to use the NCOA (National Change Of Address) service due to constraints set by the data owners. If your audit states 0 for this service this may well be the reason. Please contact your Sales and Account Manager on 0845 4544044 for further information and investigation.

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Experian Intact Ltd, The Sir John Peace Building, Experian Way, NG2 Business Park, Nottingham, NG80 1ZZ, United Kingdom

Telephone: 0845 4544044, Fax: 0115 9343574, VAT Reg:145 8990 25, Registration No: England 653331

Registered office: The Sir John Peace Building, Experian Way, NG2 Business Park, Nottingham, NG80 1ZZ, United Kingdom